



Courtesy: Smart Home Professor

www.smarthomeprofessor.com



Seller's Steps to Unhook from Smart Home Products Left Behind

Before disconnecting any networking equipment, the seller should do the following:

- 1) Go into each app for every product type being left behind that uses your *personal* e-mail as an account, and delete those products from his/her app. The products will still operate but in standalone mode similar to the state they were in when originally installed but they will no longer be associated with the app on the seller's phone.
- 2) For products that need to continue to operate on a schedule, like pool controllers, sprinkler systems, and video doorbells, create a new e-mail address and password and link these systems to that new e-mail and away from the seller's personal mail. Give the new e-mail and password to the buyer so that they can use it to get these up and running again.
- 3) If you had the foresight to have created a portable e-mail account to tie your Smart Home to, remove your name as the contact and write down all the passwords for the buyer.
- 4) Disconnect everything that you are taking and get ready to install it at your new home. At this point, the seller would have no control over any of the former Smart Home devices being left behind, even when things are reconnected.